

HomeServe plc

Role of the Chief Executive Officer

Reporting

- i. The CEO reports to the Chairman (acting on behalf of the Board) and to the Board directly.
- ii. The CEO is responsible for all executive management matters affecting the Group. All members of executive management report, either directly or indirectly to him.

Key responsibilities

- iii. The CEO's principal responsibility is running the Group's business.
- iv. The CEO is responsible for proposing and developing the Group's strategy and overall commercial objectives (this will be done in close consultation with the Chairman and the Board)
- v. The CEO is responsible, with his Executive team, for implementing the decisions of the Board and its committees.

Other responsibilities

- vi. Providing input to the Board's agenda (from himself and the wider Executive team)
- vii. Maintaining a dialogue with the Chairman on the important and strategic issues facing the Group and ensuring that such matters are addressed on the Board agenda.
- viii. Ensuring that the Executive team gives appropriate priority to providing reports to the Board which contain accurate, timely and clear information.
- ix. Ensuring, in consultation with the Chairman and with the assistance of the Company Secretary, compliance with the Board's approved procedures, including the schedule of matters reserved to the Board and each Committee.
- x. Ensuring that the Chairman is alerted to forthcoming complex, contentious or sensitive issues affecting the Group of which he might not otherwise be aware.
- xi. Providing information and advice on succession planning to the Nomination Committee and the Board.
- xii. Leading the communication programme with shareholders.
- xiii. Ensuring that the development needs of the Executive Directors and other members of his team are identified and met.
- xiv. Promoting, and conducting the affairs of the Group with the highest standards of integrity, probity and corporate governance.