

## **HomeServe plc**

### **Role of the Senior Independent Director**

#### **Role**

- i. To support the Chairman on all governance issues.
- ii. To provide an alternative communication channel between the Chairman and the directors.
- iii. To provide a point of contact for principal shareholders to raise issues and concerns which they feel have not been resolved through normal channels.

#### **Main Duties**

- iv. Provide a sounding board for the Chairman to discuss confidential issues related to governance, board performance and the performance of individual directors and concerns raised by directors, shareholder or employees.
- v. Be available as an intermediary for confidential discussions with directors who may have concerns which they believe have not been properly considered by the Board as a whole, or which they feel may not be appropriate to raise in open forum or with the Chairman directly.
- vi. Be available to shareholders or employees if they have concerns which they feel have not been adequately dealt with through the usual channels of communication (that is, through the Chairman, Chief Executive Officer or Chief Financial Officer).
- vii. Meet at least annually with the Non-Executives to review the Chairman's performance and discuss any other relevant issues.
- viii. Meet with major shareholders, where required, to obtain a balanced understanding of their issues and concerns.
- ix. Chair the Nomination Committee when it is considering succession to the role of the Chairman of the Board.